



THE U.S. SECURITY *POST*

July 28, 2009



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USA LOSES A HERO

5/7/09 – U.S. Security Associates mourns the loss of San Jose, CA Officer Juan Mendoza, age 22. Officer Mendoza was looking at cars on the Internet with friends and they decided to take a break on the front porch.

Officer Mendoza and his friend noticed a car drive by with its passengers flashing gang signs. When it drove past again, Mendoza told his friend that if he saw the car again he was calling the police. The car drove by a third time, and instead of its passengers flashing gang signs, they fired shots. Officer Mendoza's friend wasn't hurt, but Mendoza was fatally struck in the chest.

Officer Mendoza was recognized almost four years ago for saving a woman's life. The perpetrator on the woman's life was a parolee who has been institutionalized both before and after his attack on her. Mendoza was a key witness in that trial.

The woman, whose name is protected because she is the victim of sexual assault, stated "Here was this person who showed up at the same time as my trust in people had been shattered. I think about what [he] did and it was like God was promising me that "Look, there are good people out there," she said. In 2005, Officer Mendoza was on his first night of patrol at "The Woods" apartment complex. He heard someone screaming for help and took cover under the stairs below. "I had been strangled so much I couldn't really speak," the woman said. "I was trying to tell them "He has a gun and he is crazy and he will shoot. Get out of here."

Instead, Officer Mendoza rushed up to the apartment and saw the woman bound and beaten. Not knowing whether the perpetrator was inside the apartment or not, Officer Mendoza broke down the door, untied the woman, took her to safety and called the police. As her alleged attacker returned to the apartment, driving her car, the police found him in possession of a loaded handgun and crack cocaine. Robert Otis Mitchell, 39, now faces life. Prosecutor Max Zarzana stated "We oftentimes hear about people who choose not to get involved. This man chose to kick down a door and untie a woman who was screaming that she was going to be murdered. For all he knew he was risking his own life."

The woman Mendoza saved said:

"He was someone so beautiful, someone who deserved everything"

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CHANNEL LOCK



6/10/09 - Branch 408 in Erie, PA held a CTPAT seminar at the Channellock Facility in Meadville, PA. Channellock is a manufacturer of forged tools with plants in Meadville, PA and Tourino, Spain.

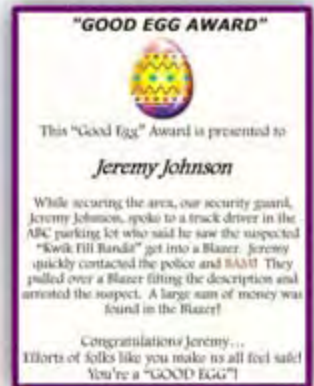


This seminar consisted of inspection of incoming mail, parcels and packages for suspicious items and ended with a review of the US Security Bomb Threat Manual. Twenty-seven Channellock employees attended the seminar.

-Article submitted by Branch 408 - Erie, PA

FMC Finds a 'Good Egg'

Erie, PA Supervisor Jeremy Johnson was recently given an award luncheon at the FMC Technologies company in Erie. Lieutenant Johnson has graduated from Firefighting school and has utilized his training to work as a first responder at the client's Erie plant which encompasses 14 acres and over 400 employees.



Lieutenant Johnson has been certified in Firefighting essentials, Hazmat, EMT, Trauma and is a certified Red Cross instructor.

Lieutenant Johnson also received a "Good Egg" award from FMC Technologies for assisting Erie Police in the apprehension of a robbery suspect.

-Article submitted by Branch 408 - Erie, PA

The Irony of Life Savers Candies

6/29/09 - Security Officer Trajanka (Tonya) Zlatanovska observed a car parked at the corner of East Broad Street and Hoffman Avenue just off the property she was assigned to protect The American Red Cross.

The parents were outside the vehicle with their child who was approximately 5 years of age. The child was choking and was having difficulty breathing. The parents seemed confused as to what to do. Without hesitation, Tonya took control of the situation and, due to her CPR training, she immediately recognized the child had something stuck in his throat.

Tonya conducted the Heimlich maneuver and was able to dislodge the object (Life Savers candy) from the boy's throat. The boy was then able to breathe and began to cry. Tonya got the boy some water and made sure he was okay. The parents thanked her and then continued on their way.

Her response and dedication not only to the facility but to the general public speaks highly of her commitment to excellence for the American Red Cross and U.S. Security Associates, Inc.

-Article submitted by Branch 804 - Columbus, OH

Nothing Gets By a Pigniat!

U.S. Security Associates' Officer Stanley Pigniat is assigned to the University of Miami Campus in Coral Gables, Florida. More than 15,300 undergraduate and graduate students from around the world call University of Miami home during the academic year.

Officer Pigniat recognizes the importance of cooperating with the University Police Department and takes his role seriously.

Vice President of Operations - South Florida, Fernando Tapia, Sr. recognized Officer Pigniat for an excellent job during the performance of his duties and in the help of the arrest of a trespasser in an attempted burglary at the School of Music Building.



Officer Pigniat and Vice President of Operations, Fernando Tapia, Sr.

Congratulations to Officer Stanley Pigniat for a job well done and making us all proud!

- Branch 160 - Miami, Florida

-Article submitted by Branch 160 - Miami, Florida



USA in the Community



Officer Joel Starkey with former NBA Player "Chocolate Thunder" Darryl Dawkins and San Francisco Operations Manager Craig Newton

For the seventh year in a row, identity theft was the number one source of consumer fraud complaints submitted to the Federal Trade Commission (FTC).

6/6/09 - U.S. Security Associates hosted its 'Shredding Party' exclusively to the residents of client Rossmoor. A mobile shredding unit was provided so the residents of Rossmoor could safely and securely destroy their sensitive documents.

Officer Rosa Feliciano receiving recognition from Philadelphia Manager Victor Lay. Officer Feliciano received a positive compliment stemming from the USA driver check program



Lawrenceville, NJ Branch Manager Kyle Mapps and Captain Kim Handl stand in front of Intellishred's secure shredding truck.



Rossmoor residents enjoyed complimentary refreshments and got a chance to mingle with the U.S. Security Associates team and received free information on how to deter, detect, and protect themselves against identity theft.

-Article Submitted by Branch 305 - Lawrenceville, NJ

This picture is of Orlando District Manager Daniel Fernandez awarding the 2nd place Team Trophy won in the Seminole County Men's Softball League 2009, Polar Bear Season, to our client Staples Regional Security Manager Matt Butler.

The team record was 9 wins and only 1 loss. Both Matt and Dan were active players in this team along with several other U.S. Security Associates employees, both current and past. Matt was a valuable member of the team and it was truly an enjoyable season for the USSA Nighthawks.

-Article submitted by Branch 306 - Orlando, FL



District Manager Daniel Fernandez awarding the 2nd place Team Trophy to Client and fellow ball player Matt Butler.

June 11, 2009 - Broadway House for Continuing Care in Newark, NJ partnered with U.S. Security Associates to hold a golf outing fundraiser. The golfers enjoyed 18 holes of golf in one of Northern New Jersey's finest golf venues. U.S. Security Associates teamed up with Broadway House this year to co-sponsor the event. The outing raised more than ten thousand dollars for resident services at New Jersey's only facility exclusively caring for adults living with HIV/AIDS.



From Left: Broadway House President and CEO, Jim Gonzalez, Vice President and General Manager Joe Arwady and Dan Keane, Manager of Business Development

-Article submitted by the NJRI

"Broadway House appreciates the collaboration of U.S. Security Associates.

Without their participation this event would not have been as successful.

We are grateful for the assistance of U.S. Security and the many people and organizations that have supported us throughout the years".

-Jim Gonzalez, President and CEO



SPECIAL EVENTS IN BUFFALO!

Branch 534 in Buffalo, NY has mastered their own "perfect recipe" for success. The Buffalo office deploys its officers to a steady stream of special events hosted by the city.

U.S. Security Associates officers augment the city's security efforts, particularly at events like the 16-day "Thursday in the Square" concert series and other special events.

Together with the Buffalo Place Rangers, U.S. Security Associates officers act as "eyes and ears" for the Buffalo Police and the NFTA Police. They strive to improve the daily safety of Downtown streets, parking ramps and lots for Downtown employees, residents and visitors."

U.S. Security Associates "operates in partnership with other Buffalo agencies and the Downtown community to enhance existing efforts to create a more secure, attractive and user-friendly Downtown environment."

- Source: <http://www.buffaloplace.com/security>

- Article submitted by Branch 534 - Buffalo, NY



Officers Kevin Kita and Dom Chella (yellow shirts) checking ID's before allowing entry to the 'Thursday in the Square' Concert Series

Compassion Saves a Life

6/20/09 - While on post at Sears Dallas Distribution Center, Officer Tiffany Jones heard what sounded like a woman screaming.

Officer Jones observed and an unknown woman on the edge of a bridge threatening to jump. Without any hesitation, Officer Jones rushed over to offer aid. The woman was distraught, crying and agonizing over the tragedies in her life.

Selflessly, Officer Jones shared some of her own personal issues and struggles with the woman. Eventually, she was able to convince the woman not to end her life.

Officer Jones held the woman's hand and stayed with her until further help arrived. For this, Security Officer Tiffany Jones was awarded with a Certificate of Commendation and a gift card for going above and beyond the call of duty.



From Left: Bryan Cornelius (USA Ops Mgr), Dan Blackwell (Sears LP Manager) Officer Tiffany Jones, Brian Lumby (USA Regional Mgr) Directly behind the group is the bridge where the action occurred.

U.S. Security Associates is proud to call Officer Jones one of their own and considers her to be an all around great American.

- Article submitted by Branch 310 - Dallas, TX

An employee at the Charlotte Express Office in Charlotte, NC had been suffering from seizures and had one in the employee parking lot. The employee blacked out and fell to the parking lot hitting his head and losing consciousness. Officer Ray Mingus observed him drive into the parking lot and noticed he never approached the building. This prompted Officer Mingus to walk down to our side of the parking lot to check on him. He found the employee lying next to his car. He then notified Supervisor Guy Morosini and called 911.

By the time the client arrived at the scene, both Officers had the situation under control. They had already called for medical assistance and had an ambulance there...following the incident which was critical due to the condition of this employee.

It was not necessary for Officer Mingus to come down and investigate why [the employee] never made it to the building. He did it because he knew based on his experience that something was not right. I was very impressed with their attentiveness and handling of the situation.



The Security Team at client Allstate, Charlotte, NC

"I know our security guards take a lot of heat from our employees. Many of our folks do not understand how lucky we are to have this luxury on site. Our security group does a very nice job and I wanted you to know how much I appreciate them and you."

- unsolicited recognition from client Robert Bartolomeo, Charlotte Express Office



CLIENT RAVES!

I wanted to let you know that the team here is really doing a great job spotting trailer integrity problems. Their efforts are being recognized and they are appreciated.

Jody is also very pleased with the service and I have to agree with her... we are on a real positive wave and wanted to pass this along...



Mr. Pete Baker,

This e-mail is to inform you that during the car theft incident that happened on the property of Asbury Harris Epworth Towers (parking lot), June 3, 2009, 12 midnight, Brenda Smith and Wilbur Byrd performed above and beyond the call of duty.

Without their quick thinking and the use of security guidelines and procedures the (5) men would not have been arrested. We are thankful to have both these guards assigned to Asbury Harris Epworth Towers.

Gladys Clay Butts, MSW
Administrator
Asbury Harris Epworth Towers

I absolutely have to sing the praises of three of your employees who are on the security team...Shawn Sherrod, Chris Gurity and Omar Benjamin. These guys are unbelievable!

They are so friendly, so helpful and reflect a genuine fondness for what they are doing. They make everyone who walks through the doors feel special – no one gets by them without hearing "hello"/"have a great day"/"take care"/"how can I help you"..."goodbye and be safe".

...Shawn...is never without a smile. He does an awesome job. Omar is the first one I see in the early morning as his shift is ending. Even after a long night I get a huge smile. Chris is...opening doors, catching elevators for folks, carrying things for people...- all done with sincere enthusiasm.

I just could not let another day go by without letting you know what a great job these guys are doing...Shawn, Omar and Chris are bright spots as we go through our work days.

Sincerely,
Diane Metcalf, Marietta, GA

"I was blown away with the professionalism demonstrated. The presence of support personnel you assigned during this transition is just plain impressive!..."

Denise Killmeyer, Grand Dunes Master Association, Myrtle Beach, SC



The Grand Dunes Security Team, Myrtle Beach, SC

Johnny Cochran is an exceptional person. Whenever there is a need to cover the reception desk for Board and Committee meetings, which are held in the evening, Johnny is always available.

He has been very helpful on the computer...He has shown exemplary ability to take charge when given a project or task.

Having Johnny at the front desk is an asset, because he has great customer service skills which is important to the appearance of the City.

It is for these reasons that I offer high commendations to Johnny without any reservations.

- Helen M. Raimbeau, MMC, City Clerk, North Port, FL



Generating Loss Prevention Leads

As a national provider of uniformed security services, U. S. Security Associates is uniquely positioned to capitalize on its existing market presence in generating loss prevention business leads. Our client base contains numerous retail companies that have obtained uniformed guard services. These retailers all suffer some level of inventory shrink, whether through shoplifting, internal theft, vendor theft or administrative error.

Each of these retailers should be considered a potential loss prevention client unless:

- they are already using our loss prevention service, or
- there is an obvious reason why the service would not be appropriate

At the branch level, managers should examine your existing retail clients and ask your client contact how shoplifting is being addressed. In fact, you should anticipate the need these retailers have to find a more efficient or effective manner to address their shoplifting and be prepared when the opportunity presents itself.

If you determine that the retailer has a shoplifting problem that is not being properly or adequately addressed, contact:

Terry Faircloth Vice President for Sales and Marketing,
Loss Prevention Division at 770-625-1424 to coordinate our response to the client.

Example: After learning about the Company's Loss Prevention Division, Branch Manager, Bea Ready, thought it would be a good idea to review all current clients within her area to see if there were any retailers that might be interested in hearing about this service. She was very quickly able to identify several sales opportunities. Prior to setting up an appointment, Ms. Ready contacted the Loss Prevention Division in order to develop her strategy. The Loss Prevention Department provided all the insight and materials she needed to properly inform her client.

During the meeting the client was happy to learn of the company's capabilities and advised that they were currently using a small local company for their loss prevention program. After reporting the client's interest to the Loss Prevention Department a major presentation was made to the client's executive managers, including the CFO. The client was impressed with the loss prevention service and happy to award the business to a provider who could offer both security and loss prevention services.

Go shopping:

As you are out shopping, pay attention to the security issues and note how they are being addressed. This could also be an opportunity to develop loss prevention business leads. Take every opportunity you can to observe and evaluate the loss prevention measures used by a particular retailer.

Before you finish shopping:

- Introduce yourself (as a customer of that store) and U. S. Security Associates to the manager-in-charge.
- Explain that we are a well established loss prevention service provider
- Give the manager our standard marketing flyer for the Loss Prevention Service and your business card
- Obtain contact information from the manager

•Provide the information to:

Terry Faircloth, Vice President for Sales and Marketing,
Loss Prevention Division at 770-625-1424 for direction and future follow up.

Many of our current and prospective loss prevention clients also are responsible for physical security within their respective employers. As a result, our managers frequently interact with potential loss prevention clients during their attendance at a traditional security function.

When attending a security function, be alert to the potential that a retail loss prevention decision-maker may also be in attendance. If the opportunity exists, explain to the loss prevention decision-maker that we also provide loss prevention services. Attempt to obtain the retailer's current strategy for shoplifting control.



DARK ROAD + DEER = DEEP TROUBLE

4/17/09 - While on routine perimeter patrol, the U.S. Steel – Mifflin, PA Irvin facility Sergeants Christopher Ballantyne and John Lynch noticed a red light beaming on the side of the road. When they stopped to investigate, they discovered a vehicle over the embankment, in a creek just off of U.S. Steel property.

The vehicle sat at the base of approximately a 30 foot deep ravine. They noticed a male occupant, who had managed to get out of the car and was walking around the area. The man was bleeding and visibly disoriented. At this time, they requested assistance from West Mifflin Police, Fire and EMS units and Clairton Plant Emergency Services.

Sgt. Ballantyne proceeded down the gorge and made initial contact with the man. He had a severe head laceration and possible abdominal injuries. Sgt. Lynch then established rescue command and coordinated the rescue efforts of all responding service units from atop the ravine.

Precautions were taken to protect the man's back and neck from further injury and the bleeding from the head laceration was controlled. Upon arrival of additional Emergency Services units, the man was fully immobilized on a long board for immediate rescue efforts. A pulley system was used to pull the man from the deep embankment and was then taken to the hospital.

The driver of the vehicle, who was not a U.S. Steel employee, stated that he had swerved to avoid a deer in the roadway. He was unable to recall the amount of time that he was in the ravine, but it was estimated to be almost an hour.

- Article submitted by Lt. Raymond Hyland, Irvin Works Emergency Services Department, Mifflin, PA

The swift and thorough actions and the calm displayed by these two officers resulted in the safe removal of the victim from the crash site and the safe transport by local EMS to a hospital for further treatment.



United States Steel Emergency Services
Mon Valley Works – Irvin Plant

We are proud to have these officer serving a client as large and prestigious as U.S. Steel and to be part of the U.S. Security Associates, Inc family of associates.
- Lt. Raymond Hyland,
Irvin Works Emergency Services

Service Provided, Compliments Delivered

Fort Myers, FL Officer Larry Michael has been the primary Security Officer at client site 'The Neptune'. Recently, Sharon White, Asst. General Manager, received positive comments regarding the high quality security service.

The local newspaper delivery person actually came to the office to compliment Officer Michael. He stated that he has been delivering newspapers to the area for over 10 years and Officer Michael has been the most visible and diligent guard he has seen.

"Larry has been very diligent in ...servicing our property.

[Officer] Michael has the ability to take direction...and remain a visible presence.

It has been a pleasure to have Larry as our ...Security [Officer] and look forward to his service in the future."
- Sharon White, The Neptune

The guests have also complimented Officer Michael stating that they feel safer knowing there is a visible guard on property. The Neptune staff appreciates the detailed reports that Officer Michaels leaves for review. They are clearly written and help them understand any actions from the prior evening and gives them enough information to assist in resolving issues.

- Article submitted by Branch 060 – Ft. Myers, FL

CPR Saves Another Life!

6/18/09 - Officer Joshua Meierer was working in an off-duty capacity at the Blue Ridge Wal-Mart store in Kansas City, Missouri when a white male fell to the ground near register #1 at the Grocery entrance of the store.

Officer Meierer, rushed over to the victim and noted that he was not breathing, no pulse and unresponsive. Officer Meierer called for help and after assessing the situation made attempts to restore the man's breathing by re-positioning his head. Unfortunately, it did not work.

Officer Meierer and a trained Wal-Mart associate, Paula Zapien, administered C.P.R. Officer Meierer conducted the chest compressions, while Ms. Zapien provided support by keeping the man's head still to ensure a clear air flow.

After administering C.P.R., Officer Meierer and Ms. Zapien were able to restore his breathing and revive the party prior to the arrival of emergency personnel. The man was later identified as Kenneth R. Everitt and was transported to the hospital.

- Article submitted by Branch 818 – Kansas City, MO



Security Officer Recognition

Eugene Allaway, Security Officer 412-Chicago, assigned to JPMC Chase Tower has "perfect attendance".

He has been assigned to the Chase Tower location, in Downtown Chicago, since 8/2001 and has never missed a day of work.

He has been an employee of USA since 2/17/98.



Officer Chris Swinford, at the Allstate Insurance site in Charlotte NC was recognized for saving the client thousands of dollars.

While patrolling on foot Officer Swinford heard water running near the chillers. Upon investigation, he found water overflowing.

The building engineers were notified and quickly came to the site and thanked Chris for preventing a very costly error.



Welcoming all the folks who stayed with us from Securitas with the sale and start-up of the new Sears / K-Mart Business!

We retained approx. 35 officers in Branch 543 (Willow Grove) and 526 (Harrisburg).

Ralph Wynn from Branch 434 client Central Business Park received a Certificate Of Commendation for many years of loyal service.



Thomas Staley, assigned to the Pittsburgh Technology Council receiving his 25 year service award from Lt. Michael Malatinski

We welcome all our new 'Associates' from recent acquisitions:

- Vanguard Security, South Florida
- Murdoch Security, New York, NY
- New World Security Associates, Boston, MA

We are very pleased to have them join our team!



Welcoming the New Team at Branch 161, Fort Lauderdale, FL

Officer Mingus received recognition from client supervisor, Mrs. Jackie Davis, for his quick response investigating an employee parking but not leaving their vehicle.

He found the employee on the hot black top seizing and trembling. Officer Mingus alerted his supervisor Guy Morosini and 9-1-1- was called.

The employee could have suffered life threatening injuries had Officer Mingus not gone the extra mile.



Welcoming the New Team at Branch 160, Miami, FL



Promotions

- Sgt. Dwayne Ziegman promoted to Captain KBI, Sandusky, Ohio
- Site Supervisor Christine Curry promoted to Sergeant KBI, Sandusky, Ohio
- Shelly Hamrick promoted to Sergeant and Site Supervisor PC Campana, Lorain, Ohio
- Chloris Welch promoted to Office Manager, Branch 432 - Detroit, MI
- Marshall Carpenter promoted to Assistant Branch Manager, Branch 191 – Denver Colorado
- Aaron Gilbert promoted to Assistant Department Manger, U.S. Steel Mon Valley Works Pittsburgh, PA
- Jake Bell promoted to Site Supervisor, U.S. Steel Clairton Works, Clairton PA
- Raymond Hyland promoted to Site Supervisor, U.S. Irvin works, West Mifflin PA
- Bill Frye promoted to Site supervisor, U.S. ET Works, Braddock PA
- Officer David Zimmerman promoted to Sergeant, Harford Community College



Branch Manager Marco Miranda putting the rank insignia on Sgt David Zimmerman

Announcements

Births:

Jenelle Ruiz (Branch 516) gave birth to her daughter Laila Jeanette Illanes, June 2, 2009

Mitch Simmons (Branch 062/045) welcomed his son Luke Christopher Simmons June 15, 2009

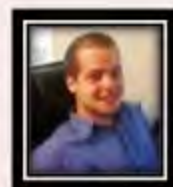
Wedding Anniversaries:

Sarah Turner (Corporate) celebrated her one year wedding anniversary June 8, 2009

Officer Mingus (Charlotte, NC) celebrated his 54th wedding anniversary on June 8th

Educational Accomplishments:

Matt McDaniels (Corporate) has the distinguished honor of being on the Dean's List at DeVry University. He is a fourth year student and is working to obtain a Bachelor's Degree in Information Systems and is specializing in Security.



Tell Us!
 Please send all comments, suggestions, notable events, recommendations, accolades, etc. to: KMurphy@ussecuritvassociates.com
We Value Your Feedback!





A n n i v e r s a r i e s

10+ Years of Service

Our Vision

5+ Years of Service

To become the best, not necessarily the biggest provider of uniform guard services in the United States that uses a unique formula of service and technology to achieve our mission of delivering excellence.

Our Mission

To maintain and constantly improve our partner relationship with both our clients and our employees via communication tools, state of the art technology and accessibility to senior management.

Our Values

Through absolute INTEGRITY in our organizational conduct, delivering on every commitment made to our associates - clients, fellow employees and the communities where we work.

Ensuring the SAFETY of our employees with the most effective site planning, procedures and equipment.

Providing the highest QUALITY service to our clients.

Maintaining team spirit based upon mutual respect for every person, challenging aspirations and PRIDE in superior achievement.

Name	Years Worked
Nancy Stroud	29
Debbie Sacramento	29
Joe Caporicci	25
Andi Chella	25
Zakeer Hosain	24
Reba Grass	23
Geldon Harper	22
Jim Flowers	21
Joe LoBianco	18
Ramona Lewis	16
Pamela Price	15
John Harford	14
Barry Griffin	14
Barry Diefenderfer	14
Luis Espino	14
Al Sarnese	13
Craig Newton	13
Wes Adams	13
Katherine Partridge	13
Norman Olson	12
Todd McMillian	11
Diana Duran	11
Michael Salib	10
Michael Thompson	10
Glenn J. DaCruz	10
Kay Keating	10

Name	Years Worked
Whitney Smith	9
Marvin Bush	9
Peggy Hamer	9
Ted Plenderleith	9
Deborah Kalert	8
Angie Salas	8
Jeanette Billy	8
Allen Gibson	8
Neal Mulchrone	8
Derrick Cooper	7
Glen Kunz	7
Don Kline	7
Sarah Chambers	7
Shelia Curry	7
Joe Mateo	7
Joe Brescia	7
Delphina Hernandez	6
Matthew Wisniewski	6
Elizabeth Darosa	6
Cecil Anderson	6
Virginia Chavez	6
Stephen Claybourn	6
Heather James	6
Jaime Myers	6
Raymond Hall	5
Jeffrey Lail	5
Mary Armstrong	5
Curtis Johnson	5
Sue McCohn	5
Rosalind Pearce	5
Robert Schultz	5