



THE U.S. SECURITY POST

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U. S. SECURITY ASSOCIATES, INC. NOVEMBER 2010

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U.S. Security Associates wins Training Magazine Top 125 Award for Fifth Consecutive Year

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USA Officer Ron Scartocci Honored with ASIS Valor Award

On March 14, 2010 at approximately 0930 hours ETS Command Center received a medical distress call from an ETS owned executive residence. 911 was called and EMS was dispatched. Supervisor Ron Scartocci and an officer responded to the residence. They assisted the emergency responders carrying the executive from the residence to the ambulance. Two very large trees had fallen blocking road access to the residence. The Rescue Squad ambulance had to park approximately a quarter mile away from the residence on the main roadway.

Scartocci along with several other responders carried the stretcher to the ambulance. Scartocci, and other responders had to carry the executive around the two large trees blocking the roadway. Conditions had worsened including rain, debris and mud. The executive had to be carried through a neighbor's lawn in order to get the stretcher back onto the roadway and into an ambulance. Several ETS employees assisted by cutting a passage way through the second tree so those carrying the executive could stay on the roadway.

The executive was taken to the Princeton Medical Center by ambulance at 1000 hours. Supervisor Scartocci Coordinated with the command center security response during this incident. Scartocci continued to assist after the initial event to include providing a security escort to and from the hospital for the executives family.



"Ron Scartocci, pictured with the award in hand, received the most prestigious Valor Award from The American Society of Industrial Security, Central New Jersey Chapter. Ron is a Command Center Supervisor with USA at The Educational Testing Services World Headquarters in Princeton, New Jersey."



Congratulations Ron and Thank You!



U.S. SECURITY ASSOCIATES, INC.



U.S. Security Associates wins Training Magazine Top 125 Award for Fifth Consecutive Year

ATLANTA, GA – November 15, 2010 – U.S. Security Associates Inc. (USA), a leading national provider of uniformed contract security services, is being honored in 2011 for the fifth year in a row with the prestigious Training Magazine Top 125 Award. Each year, this leading publication in the professional development field ranks the organizations that excel at what it calls "human capital development."

Organizations are recognized for excellence in creating a thriving culture of learning by:

- ◆ Implementing outstanding training programs within the past 12 months
- ◆ Supporting employee training
- ◆ Supporting life long learning for employees
- ◆ Delivering ROI through training best practices

"We are honored to receive this recognition for the fifth year in a row," said Chuck Schneider, President & CEO of U.S. Security Associates. "We feel that well-trained security officers can play a significant role in protecting the people, property and assets of our customers." It is an achievement for which all of our employees can be proud, in particular our Management & Training Development Department. We are also pleased to be recognized for our innovation in developing specialized training courses such as Customs Trade Partnership Against Terrorism Training (C-TPAT), Chemical Facility Anti-Terrorism Standards (CFATS) and Maritime (MARSEC) Training for Seaport Facilities. We have also made significant investments in technology to enable interactive learning on an enterprise level. This further demonstrates to our customers our commitment to training excellence and superior security officer performance."

Training magazine conducts extensive research for the Top 125 through a multi-tiered nomination, application and interview process. Companies who wish to be ranked answer a detailed questionnaire providing both quantitative and qualitative data. Training magazine's editorial team of judges evaluates the applications using a point-based scale for the statistical information provided, open discussions, and forums and interviews when appropriate. Every year, new applicants and vastly improved repeat applications shake up the rankings.

The specific ranking for the 125 leading organizations will be revealed during an awards gala held in February at the Training 2011 Conference & Expo in San Diego, CA.

Founded in 1955, U.S. Security Associates is a premier national provider of uniformed contract security services. Our more than 30,000 employees across 140 offices serve several thousand clients in a variety of industries across the country. With leading-edge technology and responsive management teams, U.S. Security Associates was the first security services company to be certified ISO 9001:2008 at all of its offices nationwide and has received Certification by the Department of Homeland Security under The SAFETY Act. The company has been recognized as one of the world's 39 best training and development companies by ASTD and has been selected one of *Training* magazine's Top 125 training companies for five consecutive years. For more information visit www.ussecurityassociates.com or email info@ussecurityassociates.com.

CITGO Facility Worst Case Scenario Spill Drill

Incident Command Team going over their roles during a worst case scenario spill. US Security Associates role is securing the scene and all gates entry and exit to the tank farm.



US Security Associates Representatives at this Drill were Anthony Rivera Branch Manager Branch 161 and John Ayllon Assistant Branch Manager

Lots of vital information learned about the CITGO/Port operations. We learned who we would be working with and who is on what team in the incident command system.

We did a mock briefing in the command room, reviewed site plans and coordinating services. It was very interesting to say the least and gave us an opportunity to run through it from beginning to end and critique our responses.



CITGO Facility
Fort Lauderdale, FL

The Most Trusted
Security Company
in the Business



On November 4, 2010, our armed security officer, Josef Alalusi was alerted to a disturbance at the rear of the store. When he arrived at the scene he found a male with a knife who was threatening a female (later found to be his ex-girlfriend). Mr. Alalusi took control and talked the suspect into turning his weapon over to him.

Police were called and the suspect who was wanted on other charges was arrested. Mr. Alalusi put himself in harm's way to protect the female as well as other store customers.

Major Taylor,

As you all are well aware, on 10-23-2010 the main gate at Blount Island Marine Terminal nearly had a security breach when a port exiting pedestrian began walking off the port without being screened by security personnel.

Based on my observations and investigation of the near incident, I concluded Security Officer Howard Jones prevented this breach from occurring. Despite being occupied with the processing of a semi-truck attempting port entry, Security Officer Jones was the only security officer to recognize the potential breach and he quickly took action to prevent it from happening. Without hesitation, Jones delayed the activity he was engaged in, verbally stopped the pedestrian's progress off the port and properly checked his credentials. If not for the actions of Security Officer Jones, I am certain a security breach would have occurred and therefore I believe he deserves recognition for his dedication to duty.

As a member of the Jacksonville Port Authority Security Unit, I wanted to express my appreciation for Security Officer Jones and all the work he does to make Blount Island Marine Terminal a more secure location for all.

Robert A. Goslin
Port Security Officer
Jacksonville, Florida

-Food Lion, High Point, NC



How do we know we're the best...

On Saturday November 13, 2010 Officer Patricia Soloman, a recent new hire, was working at Walmart when a customer fell rendering them unconscious.

Acting in accordance with her security and first aid training, she held her hand called 911 and stayed with her until Fire rescue arrived.

The family and management are very grateful for her actions feeling if she had not responded in the way she had the customer may not have made it.

Kelly Kunz
Operations Manager
U.S. Security Associates, Inc.
Las Vegas, Nevada



Security Officer Matt McDevitt & Captain Earl Clang,

Thank you for the great job handling the 10/31/10 incident at FCCI. We are very fortunate to have you as part of the team protecting and safeguarding FCCI's property and people.

You did all of the right things! You kept people away from the vehicle, you called 911 when the person did not respond properly,

you ensured management was timely updated and after the incident was over you ensured all evidence was cleaned up.

I've worked at FCCI for 25 years and certainly this incident would have been the closest we've come to a potential disaster. This person's behavior was far from normal and you never know what they could do.

Andrew and I would like to thank you both for the great job you did for us.

Kathleen Goodwin
Director of Campus Operations

Andrew Culls
Safety and Security Specialist

FCCI Insurance Group
Sarasota, Florida

I am sending this with the hope that Ms. Baisden will be rewarded in some way for the exemplary job she did this past weekend.

A friend and I stayed at the Commodore over Labor Day weekend where unfortunately, we had the opportunity to see Ms. Baisden at her best. There were apparently two separate large groups spending the weekend at the Commodore and they did get out of hand. There were issues with throwing things from balconies, yelling at each other from the balconies, and general disrespectful (as well of dangerous) activities in and around the pool area. This all began early on Saturday.

Ms. Baisden was recalled by the Commodore to work during the day on Saturday (after her regular overnight shift). She patrolled the pool area maintaining more respectful and peaceful behavior before leaving shortly after 4:00. During the time that she was back on duty, Ms. Baisden mingled and spoke with everyone on the pool deck; this kept anyone from being able to be identified as someone that reported misconduct; which very likely protected several innocent families from further trouble. We were all very pleased to see Ms. Baisden back with us on Sunday. Again, she conducted herself with such dignity and professionalism under extremely trying conditions. You see, by Sunday the two groups causing the turmoil had become bolder. They were extremely disrespectful towards Ms. Braisdén. The final straw for me is when I heard two older "gentlemen" accuse Ms. Baisden and all those in the pool area and at the Commodore as being racist. Nothing could be further from the truth. It would have been a shame if our weekend getaway had been ruined by a few individuals. Ms. Baisden saw to it that that did not happen.

My friend and I have been guests at the Commodore for three years now. I have always personally enjoyed the resort and the location. I will be bringing my family down in October this year. We have vacationed south of Daytona for years; I want them to see the Commodore before I change our family vacation place... Ms. Baisden and the job that she did this weekend made a difference in my decision to change locations. The Commodore is the place that I want to be. They obviously care very much about their owners and guests. It shows when they choose to employ someone with Ms. Baisden's skill, dedication, and personal level of commitment.

Cathi Repetto
Panama City, FL

Our Clients tell us!



How do we know we're the best...

Darryl Persall,

In recognition of your efforts at gate five during high traffic times, I would like to express my appreciation of your efforts focused on assuring that safety is the first priority. It is easy at times to get side tracked whenever traffic at gate five gets heavy and individuals are anxious to gain access to the refinery. Your level of professionalism during this turnaround time is very helpful. It is great to have someone like you on our team that we can count on to help. Keep up the great work.

Bernadette Oster,

In recognition of your efforts at the warehouse gate, I would like to express my appreciation of your diligence in handling the incident on October 28th 2010. Your report of the erratic driving happening at gate five parking lot C allowed supervision to get involved promptly and rectify the situation immediately. Your prompt reporting is exactly the level of awareness we should all display. It is great to have someone like you on our team that we can count on to help. Keep up the great work.

Kelsey Marshall,

I appreciate your assistance and level of professionalism for the recent request from contractor personnel that needed badge activation during the recent turnaround. The request was accepted and promptly worked. It is great to have someone like you on our team that we can count on to help. Keep up the great work.

John D. Hale
Security Advisor
ExxonMobil - Joliet, IL Refinery

Our Clients tell us!



I'm sure many of you recognize these gentleman as our Community Service Guards who patrol our Property. Our Residents at a recent Board Meeting communicated many great compliments to the Board. Thank you guys for all you do!

Victor Bates (Left) Employed with US Security Associates since February 2010
Chris Marden (Middle) Employed w/ US Security Associates since Sept 2010
Peter Yantz (Right) Employed w/ US Security Associates since May 2010
All three Guards have Security Officers Training of 2+ years.



Jacksonville, FL

THE LOSS PREVENTION DEPARTMENT WOULD LIKE TO WISH YOU ALL HAPPY HOLIDAYS!



HERE ARE A FEW TIPS FOR HOLIDAY SHOPPING:

-Create a Game Plan:

Shoppers that are on a mission not only make it in and out of the store without all of the “quick grab” merchandise you end up returning a week later, you appear to have a “don't mess with me attitude” which is a total turn off to the everyday thief.

-Do Not Forgoe Sleep:

Shoppers that are well rested are more alert. Yes you may miss that 46' Flat Screen deal, but you won't miss the signs of someone tailing you to your car.

-Do Not Leave High Priced Items visible in your car:

Most of the time people will get the hot items and take them out to their cars and return to the store to shop for stuffers. A thief will watch who does this, case your vehicle and be out of the parking lot with your merchandise before you even get back to the checkout line. If you have to shop more, have someone you are with stay in the car. Otherwise do not leave your car in the lot unattended. You are a big target.

-Use the Buddy System:

Remember your mom telling you as a child that there is safety in numbers? Well there is definitely truth to this. The average thief will not mess with a large group so get together with other like minded shoppers and take on the crowds together.

-Keep Your Identity Safe:

Identity theft and fraud run rampant during the holiday shopping season. The number of reports about lost and stolen wallets peak in November and December, according to the Identity Theft Resource Center.

"Clean out your wallet before you shop," advises Beth Givens, director of the Privacy Rights Clearinghouse, an advocacy group. "Only carry those credit cards you're sure you'll be using." Take just a few checks instead of the whole checkbook. And leave at home any documents that include your Social Security number.

"That's like giving the keys to your safe to a thief."



-Information provided by the U.S. Security Associates, Inc. Loss Prevention Division

Experience Counts!

Experience is important in any job, but never more important than in the security business. Not only does experience help us to perform our daily responsibilities better, it really counts when "the chips are down" and we must react to a fire, forced entry or other emergency at a client site. Our clients recognize this and love to see the same security officers, supervisors and branch office representatives on their site year-after-year.

Fortunately, we have a great deal of experience within the company. I am proud to say that last year alone, we recognized 1,900 Associates for five or more years of service. This strong experience base is an important reason why the U.S. Security Associates team is the "best in the business."

-Chuck Schneider, President and CEO,
U.S. Security Associates, Inc.

Anniversaries!

5+ Years of Service

8	Vanwright, Gregory B.
7	Glasgow, Eric W.
7	Spaulding, Wayne J.
6	Pritchard, Mary M.
6	Foran, Daniel T.
6	McKinney, Tracey
5	Winters, Fran P.
5	Corona, Luis M.
5	Lawrence, Brent

10+ Years of Service

22	Young, Larry
19	Kelly, James R.
18	Boatwright, S. Ann
11	Shimko, John P.
10	McDonald, Marlyn K.
10	Garcia, Melissa P.
10	Williams, Travis R.
10	Bermudez, Jesus
10	Jordan, Linda

Announcements!



The Phoenix Branch would like to take the opportunity to welcome one of the latest additions to team. **Ilyssa Nicole** was born on the morning of October 26th to **Officer Andrew Palm** and his wife.

Congratulations to the entire Palm family!

10 YEARS OF SERVICE



John Ayllon Assistant Branch Manager
Branch 161 - Fort Lauderdale, FL Presenting
a 10 year certificate of service to security
officer **Claude Holiday** at his post "City of
Miramar Cultural Arts Center" .



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*The Most Trusted Security Company in
the Business.*

U.S. Security Associates, Inc. (USA)

engineers high-value security solutions for over 3,400 clients throughout the country. As one of the nation's largest uniformed guard service providers, we attribute our success to continually investing in security program design and support, offering above-average security officer wages, providing superior background screening, training and supervision, and the most responsive customer service in the industry.

Tell Us!

Please send all comments, suggestions, notable events, recommendations, accolades etc to:

usapost@ussecurityassociates.com

WE VALUE YOUR FEEDBACK!

ABOUT U.S. SECURITY ASSOCIATES

Founded in 1955, U.S. Security Associates (USA) is a premier national provider of uniformed contract security services. With leading-edge technology and responsive management teams, U.S. Security Associates was the first security services company to be certified ISO 9001:2000 at all of its offices nationwide. The company has been recognized nationally for its training programs and has also received Certification from the Department of Homeland Security under the SAFETY Act.



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