



# THE U.S. SECURITY POST

U.S. SECURITY ASSOCIATES, INC.

AUGUST 2010

## INSIDE THIS ISSUE:

Welcome New Associates LP Agent Identifies Dishonest Employees	1
National Night Out	2
Officer's Action Save Child	2
A Day in the Life	3
Sales Leda	3
How Do We Know We Are the Best...	4-5
USA Is Prepared for Protestors	6
Professionalism at its BEST	6
Trained to Respond Missing Person Found	7
USA Assist University Police	8
Resident Pleads for Help!	9
Pittsburg Penguins New center	10
Welcome New Clients	11
Experience Counts	12
Anniversaries & Announcements	12



## Welcome New Associates!

On September 3, U.S. Security Associates "joined forces" with Day & Zimmermann Commercial Security Services.

Day & Zimmermann has a major national position in the uniformed security business. With over 4,000 employees and 22 branch offices, nationwide, it is among the twelve largest companies in the business. The company is dedicated to high quality service, and, much like U.S. Security Associates, is proud of its high customer retention rate and its ISO and Safety Act certifications.

Day & Zimmermann has strong positions in the petrochemical and pharmaceutical industries, serving such clients as Exxon Mobil, CITGO, AstraZeneca and Pfizer.

The Day & Zimmermann business will be integrated into U.S. Security Associates' operations, commencing immediately, and will operate under the U.S. Security Associates name after a brief transition period.

Please join me in welcoming the 4,000+ new "associates" into our organization.

Chuck Schneider, President and CEO,

U.S. Security Associates, Inc.

## Loss Prevention Agent Identifies Dishonest Employee

Dominique McCain who is the US Security Undercover Agent assigned to our Northeast market recently identified a Dishonest Employee at store 892 Laurel, Maryland. While working the sales floor she begin observation of a female adult who was removing price tickets and applying clearance tickets on merchandise.

She notified our Manager on Duty to inform them of her observations and to request that they validate prices. It was at that time that she was informed that the individual was a Ross store employee.

I was immediately notified, and I initiated a investigative response. Area Loss Prevention Manager Jack Mann was in the area and was able to respond to store location and conduct a employee interview where she admitted to removing the original price tickets and applying clearance tickets on the merchandise to save money.

Dominique demonstrated professionalism, great work ethic and her commitment to assist Ross Stores in their efforts to protecting our units. She is currently assigned to 3 store locations and all Store Leadership teams have communicated positive comments and enjoy having her in their building.

-Lila Donaldson - Senior Area Loss Prevention Manager



Dominique McCain (C)  
Broderick Walters (L) Tia Waller (R)

Photo: Dominique McCain receiving her USA Commendation Award from DC Metro Branch Manager Broderick Walters and Tia Waller, Vice President of Operations for the South Central Business Unit.

# National Night Out

U.S. Security Associates, Inc – Buffalo N.Y. was invited to participate in the pre-NATIONAL NIGHT OUT kick off Press Conference held on Monday August 2, 2010. In attendance were numerous Local, County and State Law Enforcement Agencies as well as Public Safety Departments and Crime Prevention Organizations.

NATIONAL NIGHT OUT was introduced by the National Association of Town Watch in 1984, the annual event is held the first Tuesday of August, and is used to heighten awareness and strengthen participation in local Crime Prevention efforts.



Patrol Supervisor Steve Matisz attends press conference



U.S. Security Associates was represented at the Pre-National Night Out kick off press conference on August 2nd 2010



Operations Manager Derek Rowell attends press conference for National Night Out



## Officer's Actions Save Child



Security Officer **Ted Yeanacopolis** responds to a medical emergency and his first responder actions, helps save the life of a small child.

In his own words:

“While on patrol and passing by bldg #34, several adults yelled to me that a two year old child was not breathing. I responded to the location and observed several adults bent over a two year old child that was not breathing. The child appeared to be in seizure; he was pale in color and his lips were blue. I immediately tilted the child’s head back, opening his airway and he began breathing on his own. His color returned and he began responding to verbal stimulation. N.M.B Fire Rescue responded and transported the child to the hospital for treatment.”

-Southfield, Michigan

The Most Trusted  
**Security Company**  
in the Business

# “A Day in the Life”

Security Officer Jason Flowers was featured in the *Iosco County News-Herald' and Oscoda Press* in the “A Day in the Life” section as the newspaper explored local occupations throughout July.

USA’s Officer Flowers of East Tawas protects the entrance to the runways adjacent to the Kalitta facility on the former air base on a sweltering July afternoon.

The facility, Kalitta Air, is an aircraft maintenance facility for the air cargo company. Officer Flowers job profile was appraised as “**Vigilance**” by the *Iosco County News* as he manned his post while representing U.S. Security and Kalitta Air with the professionalism and pride.

-East Tawas, Michigan



Officer Jason Flowers

**Roberto Hernandez** did a superb job!

He exhibited professionalism, and coupled with his previous experience in the hospitality industry makes him a good fit for our hotel.

We request him for future available back up security shifts!

Courtyard by Marriott  
Miami Downtown



Ray Borchard, Manager of Business Development, Detroit, MI Branch # 432 has developed a program that is paying big \$\$\$ to our security officers and our local account managers.

**SALES LEADS = \$\$\$**

Very simply, sales leads from security officers are given to Ray Borchard, via their supervisor or account manager. If that lead turns into a sale, Ray in turn pays the security officer (who generated the lead) or the supervisor or account manager if they generated the lead.

To date, Ray has awarded over **\$1800.00** (CASH) to security officers and account managers / supervisors.

Two actual payouts are highlighted:

A security officer in Flint, MI heard about a business that was unhappy with their current security provider. That information was passed on to Ray Borchard who contacted the business. About 4 months later, the business became an Advance Security client running 504 hours per week. Ray Borchard handed the security officer **\$504.00** cash.

The example pictured is Annette Al-Maamari, Advance Security Account Manager receiving a cash payout from Ray Borchard of **\$336.00**. While making a service call on a current customer, Annette drove by a business that was using security guard service. She returned with the name, address, and phone number of the business. Ray contacted the business and two (2) months later they are now using Advance Security guard service and Annette is **\$336.00** richer from her efforts (as shown).



# How do we know we're the best...

“When I as leaving the Pak N Save on Hegenberger, in the parking lot somebody try to snatch my purse.

Security Officer **Hassan Awan** immediately responded and helped me. The guy ran away and left the purse and some items on the parking lot.

Officer Awan brought me back to the store and called the authorities. Mr. Hassan spoke to me in (leungarian) my language which makes me more comfortable and safer.

I am always thankful to Safeway for helping me in this critical situation.”

Pauline Rinalo  
Northern, California

-Stockton/Sacramento, CA

Security Professionals **Christina Serrano** and Jose along with their 2nd shift and weekend team members provide a valuable service to the facility; closely monitoring access ensuring only authorized persons are allowed on facility premises, coordinating commercial vehicle/truck access and serve as an important part of our quality control process, ensuring

shipment accuracy.

Additionally our security team performs perimeter check and safety inspections to identify and mitigate any safety/security concerns and reinforce our commitment to safety to our many visitors.

Their contributions have not gone unnoticed. Recently in an HRM Town Hall ,when asked to identify some positive aspects of working

at the Lathrop SDC the Associates expressed and appreciation for the job done by the Security Team keeping the location secure.

On behalf of the entire Facility Associates and Leadership;

THANK YOU FOR YOUR COMMITMENT TO EXCELLENCE!!!



Please thank the Cashier staff, **Officer Rakiel Fuller**, and any other staff that responded to the patient complaining of chest pain this afternoon at Harper.

Based on the information available this patient needed immediate intervention and it appears he received excellent first responder care.

This patient was a true medical emergency and their actions truly provided him with every opportunity to survive what appears to be a classic heart attack.

This one was a great job!

Thanks,

Chauncey Bowers, CSP Executive Director Security & Emergency Management

Central Piedmont Community College, Charlotte, NC

## Our Clients tell us!

On behalf of Bridgestone Americas Tire Operations LLC, I would like to give my appreciation to all the officers that have assisted us in our recent oil spills.

There were many who came to help but a few went above and beyond to help save the day. **Lt. James Blake, Ronnie Baumert Jr., Allison Gulling, and Heather Blackmon** where invaluable in

their response to the spills. Without their help and dedication to getting the spills contained we would have had a very serious environmental release of oil to the creek at the plant.

Paul Overstreet  
Environmental Engineer  
Bridgestone America Tire Operations, LLC



# How do we know we're the best...

We would like to compliment the great service our night security guard, **Peni Nakavulem**, offers RRF.

Peni noticed a driver, stumbling in the parking lot and brought him to the office for medical attention.

Frank transported the driver to Memorial because that was the quickest way to get him the attention for his apparent heart attack required.

The guard showed good judgment, quick thinking to react to the situation,

and took decisive action.

He also does excellent work here at the Dock, not one complaint about his work, instead several RRF employees have complimented him on his services.



The only regret I have in writing this message is that he will probably get a promotion and we will get a replacement!

John Bohn

River Ranch Fresh Foods  
San Jose, CA

*John,*

*Rudy called and advised of a problem with silo kicking out only one tape at a time instead of the normal 40 per door.*

*Each tape that was being kicked out also issued an outstanding message filling the screens on the consoles. This potentially could have caused the mainframe system to lock up.*

*Thanks to Rudy's quick actions to realize a problem and notifying the appropriate personnel, this potential disaster was avoided.*

*Thanks,  
David Ballard  
Charlotte, NC*

Officer **Sheila Valentine** has been with US Security Associates for more than 6 years working at NJM. She has a wonderful personality a good work ethic and is very loyal. She is a pleasure to work with and has a good attitude. She is an asset to USSA and NJM. I hope she will remain with us for a long time.

**Officer Amjad Sheikh** has been with us for over three years and is an exceptional Security Officer. He always takes the initiatives to assist others whether it is a fellow Security Officer or an NJM employee. He is very consciences and goes about his duties with little or no supervision. S/O Sheikh works well with the entire Security Staff. He is very trustworthy, loyal and respectful.

Captain Joseph Spradley Jr.

NJM Security Site Supervisor

Lawrenceville, NJ

## Our Clients tell us!

On 08/11/2010 around 1650 Safeway Store Manager Charles Fishback notified **Advance Security Officer Alejandro Ruiz** that he had observed a male suspect remove what appeared to be alcoholic merchandise from the store.

Ruiz searched the store but did not find the suspect so he went outside but did not find anyone outside either. Ruiz noticed a Phoenix PD cruiser approaching so he made contact with the officer and gave him the description of the suspect. 10 minutes later Officer Quezada returned to the store with the suspect identified to them by Quezada as Corey Walker . Walker had alcoholic merchandise in his possession that was identified via the store register as Safeway merchandise, in the amount of \$514.11.

Suspect was charged with shoplifting.

-Phoenix, AZ

-FT. Lauderdale, FL

To the supervisor of  
Suzay Etienne,

My name is Nam Luong and I am the property manager for the Belmont at North Lauderdale Condominium Association, Inc. I am writing this letter to you today on behalf of the Board of Directors, for the Association.

We wanted to inform you that our association is very pleased to have Suzay Etienne as our security guard. Over the years, we have had various security guards but none has performed as well as Suzay does for us.

We hope that your company will keep Suzay on our property for as long as possible. We know that Suzay is happy working for us and we are also very happy with his work.

Thank you !



Left: Anthony Rivera Branch Manager #161  
Right: Security Officer Suzay Etienne

# U.S. Security is Prepared for Protestors

"The Chase Tower building located at 611 Woodward Avenue Detroit, Michigan had 300 protestors this morning. The protestors came from the week long U.S. Social Forum meeting being held at Cobo Hall. The protestors marched around the building and then massed on the front porch. The building's landlord security staff (which is US Security) JPMorganChase's Advance Security staff, JPMC's Security staff and the Detroit Police worked together to keep the protestors outside for over 2 hours.

Great team work kept the situation under control and business as usual for our customers and employees.

I wanted you to know the outstanding job your Michigan personnel did today.

Branch Manager: **Thomas Firmingham**  
Supervisor: **Thomas Hooks**  
Security Officers: **Terrance Mahone, Eunice Salvy and Michael Shepard**  
Sterling Group's US Security Officers: **Cyrone Lee and Alicia Roberts**

Please pass along our thanks for a job well done, especially to the individuals listed above!"

Terry Green  
JPMC Global Security & Investigations

## Personal Appreciation - Professional Attributes

I am retiring from my position of Director of the Mental Health Services Division within the DC Department of Mental Health.

I've enjoyed having your officers secure and protect our outpatient clinic at 35 K Street, NE.

I am writing to express my

personal appreciation for the services provided by the officers regularly assigned to our location and to commend them for the professional nature of the services they've provided.

The officers regularly assigned to 35 K Street are:

**Officer Robin Brown**

**Officer Deshawn Davis**

**Officer Reginald Murchison**

Please extend my thanks to them.

Michael Biernoff, M.D.  
Director Mental Health Services  
Department of Mental Health

## Professionalism at its BEST!

**Diane Gamble** has been the Lieutenant over security for La-Z-Boy Fabric Processing Center in **Florence S.C.** for several years. During this time she has been a true professional. She has performed her duties with the utmost efficiency and ability. All special requests, needs and

problems have always been met with a positive attitude. Diane has a pleasant personality and is very optimistic. She is a person of moral principle, grace and someone who can handle the amenities of any situation. It has been a pleasure to have known Diane all these years and she has

been a true asset to the La-Z-Boy team.

Sincerely

Jeff Shaw  
Operations Manager  
La-Z-Boy Fabric Processing  
Center



## Trained to Manage - Trained to Respond

While making a customer visit with the Store Manager Tony Castro out on the merchandise floor **Operations Manager Craig Newton** and Mr. Castro heard a woman scream and several customers shouting. Both OPM Newton and Mr. Castro headed toward the direction of the disturbance. Upon arrival in front of the tellers counter for the in house Wells Fargo, OPM Newton observed the following. Hispanic female approximate age late 20's holding a hispanic female toddler who was bleeding profusely from a large gash over the left lateral area of her face directly above her Left eye.

OPM Newton identified himself as medically trained as a former EMT and asked if he could hold the child in order to control the bleeding. The mother was highly agitated and had to be calmed down first in order for OPM Newton to take control of the child and administer emergency bleeding control. At the same time OPM Newton instructed Mr. Castro to get some ice and confirmed that 911 had been activated. The child continued to thrash around and made it very difficult to keep direct pressure on the wound to control the bleeding. The mother did her best to stay calm and comfort her daughter while numerous paper towels were used as to slow the bleeding.

Salinas Fire Rescue Paramedic unit 137 arrived on scene and both the child and mother were transported to Salinas Valley Memorial Hospital.

*“Craig Newton is a tremendous asset to USA and clients alike. His quick thinking, calm demeanor and sure hands ensured peace of mind for both mother and child in a very scary situation”.*

Kelly Murphy  
District Manager U.S. Security Associates, Inc. San Jose, CA



## Missing Person Found - USA SGT Actions are First Class

On Sunday, August 8<sup>th</sup>, 2010, U.S. Security Shift Supervisor, **Sgt. Steven Noll** was on routine perimeter patrol of the United States Steel Edgar Thomson plant when he came upon a Red Ford Explorer sitting in the middle of a road way. Sgt. Noll found this to be unusual since the vehicle was sitting in an area that has been closed for several months due to construction. Sgt. Noll monitored the activity of this vehicle for a few minutes to figure out what it was doing there. After he noticed no movement from the vehicle, Sgt. Noll requested backup and then drove up to the vehicle while remaining inside his supervisors' truck. He attempted to get the occupant inside the vehicle attention several times without success. Sgt. Noll then realized that the driver a male occupant eyes were closed. Once backup arrived Sgt. Noll approached the vehicle and attempted to awaken the driver again without success. At this time, Sgt. Noll realized that the individual was having some type of medical emergency and requested assistance from the local police and the Plants Ambulance crew.

At that time Sgt. Noll realized the patient was unresponsive, and having difficulty breathing, and as part of his medical training realized that this patient needed immediate medical care, he retrieved his medical equipment from his supervisors vehicle and placed the patient on oxygen and began assessing this patient's vital signs. As additional crews arrived, Sgt. Noll directed then to take over the care so he could focus on command of the incident.



Once the Police arrived on scene and ran the vehicles' license plate they realized that they were familiar with the occupant and that he was a known diabetic. Crews loaded the patient into the ambulance and transported him to the local hospital. Sgt. Noll was notified before leaving by the police, that the gentleman was listed as a missing person since early that morning.

It is without a doubt, that the diligent and observant efforts of Sgt. Steven Noll, assisted in the medical care of this patient and had he not intervened the outcome for this patient could have been much worse.

Sgt. Steve Noll has been a U.S. Security Employee at the United States Steel Edgar Thomson plant as an EMT/Firefighter since 2004. It is this kind of experience and knowledge that proves that the U.S. Security Employees that staff the Emergency Services department of the U.S. Steel Mon Valley Works Plants are First Class.

-Pittsburg, PA

# Teamwork always Succeeds!

On June 30th, the Graveyard crew (**Jeff Wright, Robert Perez, Matt Huelse**) demonstrated the value of teamwork when they encountered a call that prowlers were seen on the Campus.

I spoke to the PAPD investigator handling the case this morning and he stated that the speed in which we were able to provide detailed reports and video regarding the incident was "far above average" from what they usually run into with local businesses.

Working as a team, the Officers executed a rapid and coordinated response which resulted in intercepting and identifying the prowlers. The Team was able to provide the Palo Alto Police Department with detailed information regarding the suspects and their vehicle.

SOC Operators Jeff Wright and Day Shift SOC Operator Carl Schroeder passed the baton on the task of gathering video of the suspects at shift change and produced clips that were subsequently forwarded to the PAPD Burglary Detail.

The PAPD Detective called me the next day to state that they were able to make contact with the suspects and resolve the case based on the detailed information provided by the Security Team. He also found it very useful to have the video clip of the suspects ready to play on his Blackberry should they have denied being at the site.

*The professional diligence and team effort displayed by all involved is to be commended.*

Dave Martin  
SAP Global Facilities Management  
Americas Region  
Security Manager  
SAP Labs, LLC  
Palo Alto, CA



## USA Officer assists University Police Apprehend Suspect

After several weeks of University of Pittsburgh Police surveillance, U S Security Officer **Norm Russell**, played an important role in the at the University of Pittsburgh's apprehension of a suspect in a string of burglaries in one of their buildings.

Norm had been alerted by the University Police to be especially diligent because of several reported thefts in a large and well populated building. Norm was given a description of the individual and given instructions to alert Police if he observed the individual. He did alert Police on one occasion when he discovered the individual in a locker room in the building. He alerted Police but the individual had changed his appearance and eluded Police (clothes and shaved beard). Norm notified the Police in the change of appearance.

On the day of the eventual arrest, it was Norm who notified the Police that he suspected the individual was back in the building. Police were able to arrest the individual with some stolen material and it is hoped will lead to recovery of other missing items. Norm has done an outstanding job working in the shipping/receiving area for the last (2) years and has received many compliments from University officials, U S Security management, and his immediate supervision. Norm has always exemplified our standard of observe and report, but, he always goes the little extra, which makes him worthy of special commentary.

*Norm has always exemplified our standard of observe and report, but, he always goes the little extra, which makes him worthy of special commentary.*

# Newly Assigned Guards Demonstrate USA's Commitment

I just wanted to pass on a compliment to you regarding your 1<sup>st</sup> and 2<sup>nd</sup> shift staff. I am sure you only hear of the negative issues when they happen. I wanted to let you know that both shifts, the first lead by Mr. Garcia and the second, lead by Gary are doing a great job.

The new guards added have been doing a good job as well as the guards who have been here awhile. Each shift supervisor has been easy to work with and handle any changes or issues with professionalism. Please pass on my thanks, and for that matter, the thanks of the receiving group to your supervisors and their staff.

Eric Sais  
Receiving Supervisor  
CEVA Logistics  
Mira Loma, CA

## Resident Pleads for Help!

While on duty S/O Sandeep, Virk heard noises of a struggle taking place coming from inside the elevator resident from Unit # 11 was yelling for "help" "I need help right now" upon arriving at the elevator S/O Virk observed the following.

Two male subjects standing inside the elevator Resident from unit # 11 stated that Resident from unit # 902 "has a knife on him"

S/O Virk calmly asked the resident with the knife to hand her the knife the resident complied and handed over the knife. Once S/O Virk had custody of the knife and had eliminated the imminent threat to any other residents she called 911. While on the phone with the police dispatcher the Resident from # 902 began yelling S/O Virk while on the phone was able to calmly give a complete description of the resident and what he was doing while at the same time attempting to calm down the resident who has a history of mental illness and has been violent in the past at other facilities.

S/O Virk after completing her call to 911 was able to get the resident to calm down and keep him calm as the police and paramedics arrived. The resident who had been assaulted from unit # 11 had been struck 4 times once on his ear and four times on his arm.

As a result of the calm handling of a very stressful situation no further harm was done to the victim and the attacker was placed in custody.

S/O Virk displayed bravery and a calm demeanor when dealing with a male subject armed with a knife and her actions prevented further violence and showed concern for the resident who was mentally unstable keeping him calm and therefore keeping the responding police and paramedics safe they dealt with a subject who was no longer violent and was easy to place into custody.

S/O Virk displayed that the greatest weapon any officer possess is always common sense.

-San Jose, CA



Officer Sandeep Virk (C)  
BM #202 Kelly Murphy (L)  
OPM #202 Craig Newton (R)

# Construction Workers Thrilled To Experience First Skate

When Lemieux and Crosby simultaneously hit the ice at 2 p.m. they were greeted by an audience of construction workers who had congregated to the far side of the arena's main concourse level with cell phone cameras in hand to document this arena first.

Needless to say, having the chance to watch arguably the franchise's two biggest icons sharing a slab of together for the first time since December of 2005, especially in such a private setting and milestone event, was something each construction worker felt privileged to be a part of.

"I mean who else would you pick to do this?" said Kurt Amundsen, one of the arena architects for Populous. "It's pretty obvious who the best choices were. It's nice getting to see the past, present and future of the team all wrapped up in two guys. This is a historical moment for the city and the team and it is an honor to be a part of it."

"With something as big as this arena, and with everything Mario has done and with the excitement Crosby adds to this city, it was the perfect touch," said **George Diamond of U.S. Security Associates**. "The atmosphere was great for this. Being a part of this was something to behold."

Just watching Lemieux and Crosby do anything on an ice surface usually leaves something to behold, but Lemieux made sure to make the construction workers really feel like they were a special part of the day's festivities almost immediately upon hitting the ice.

Lemieux skated over to the far boards closest to where the construction workers were gathered and playfully delivered the following message: "Get back to work!" Diamond and one of his fellow co-workers, Jordan Hall, got a real kick out of that.

"It was pretty funny when Mario came out and jokingly told all the workers to get back to work when they were all standing there," Diamond said. "I loved that interaction with the crowd," Hall added. "That really helped to make us feel a part of this special moment."

In the eyes of the men who helped create the spectacular facility that is CONSOL Energy Center, having the chance to watch Lemieux and Crosby was just another way the team has shown its appreciation for the hard work and long hours the workers have put in the past three years to make the team's new home such a first-rate facility.

"This is just one of many great things the Penguins have done for the construction workers who made this building possible," Diamond said. "In a couple weeks all of the men who made this arena possible are going to come in for an open house to see their completed product."

"I just landed into town and I thought this was going to happen (Monday) night, so I was very happy to be able to be a part of it (Tuesday)," Amundsen said. "It was very cool to get to see the ice in use after a three-year project. It's a culmination of a lot of people putting in a lot of time."

Besides the joy each felt watching Lemieux and Crosby skate around the ice, both Hall and Amundsen believe what really made the event so special was allowing a small group of youth hockey players to join the players on the ice.

"You can just see that youth hockey means so much to the Penguins," Amundsen said. "I think you are going to see even more of that moving forward with some of the art work, screens and some other things that are going to go in the concourse that will highlight youth hockey."

"Just to see these two guys interact with the kids and giving back by letting them be on the ice that close to them for something like this is just awesome," said Hall.

## Pittsburg Penguins new CONSOL Energy Center



By [Jason Seidling](#)

# Welcome New Clients

WE WOULD LIKE TO WELCOME THE FOLLOWING NEW CLIENTS:

<b>RIO HONDO COLLEGE</b>	<b>BMW</b>	<b>HOSPIRA</b>
<b>CITY OF SANTA MONICA</b>	<b>ASTRAZENECA</b>	<b>TOTAL S.A.</b>
<b>FIESTA MART</b>	<b>PORT OF HOUSTON</b>	<b>FRIEDKIN COMPANIES</b>
<b>TOPS MARKET</b>	<b>PFIZER/WYETH</b>	<b>AMERICAN AIRLINES</b>
<b>LADISH FORGING</b>	<b>SANOFI/AVENTIS</b>	<b>BRANDYWINE TRUST</b>
<b>NATIONAL STORES</b>	<b>MCNEIL</b>	<b>LINCOLN PROPERTIES</b>
<b>FOOD LION</b>	<b>SMURFIT STONE</b>	
<b>EXXON MOBIL</b>	<b>OXY CHEMICAL</b>	
<b>CITGO</b>	<b>ETS</b>	<b>AND MANY... MANY MORE</b>
	<b>TISHMAN SPEYER</b>	
	<b>CITIGROUP</b>	

WE WOULD LIKE TO RECOGNIZE EXPANDED RELATIONSHIPS  
WITH TWO EXISTING CLIENTS:

**ABBOTT**  
**INTERNATIONAL PAPER**



# Experience Counts!

*Experience is important in any job, but never more important than in the security business. Not only does experience help us to perform our daily responsibilities better, it really counts when "the chips are down" and we must react to a fire, forced entry or other emergency at a client site. Our clients recognize this and love to see the same security officers, supervisors and branch office representatives on their site year-after-year.*

*Fortunately, we have a great deal of experience within the company. I am proud to say that last year alone, we recognized 1,900 Associates for five or more years of service. This strong experience base is an important reason why the U.S. Security Associates team is the "best in the business."*

-Chuck Schneider, President and CEO,  
U.S. Security Associates, Inc.

# Anniversaries!

## 5+ Years of Service

9	Kalert, Deborah S.
9	Salas, Angie H.
8	Cooper, Derrick
8	Kunz, Glenn R.
7	Anderson, Cecil D.
7	Chavez, Virginia O.
7	Claybourn, Stephen W.
6	Pearce, Rosalind G.
6	Schultz, Robert R.
5	Murphy, Kelly C.
5	Aftung, Gregory J.
5	Butler, Anthony B.
5	Chubb, Tina

# Announcements!

## U.S. Security Associates

Administrative and Operations Training (Web Delivery)

**Developing America's Team®**

**YOU** are Invited!

Register now to attend USA Administrative and Operations Training (Web Delivery) on **October 14-15, 2010**.

The objective of USA Administrative and Operations Training is to prepare our employees to staff the best branches and regions in the company. We will talk company overview, organization, payroll, administration and much more....

To register, contact Jason Lindsey at [jlindsey@ussecurityassociates.com](mailto:jlindsey@ussecurityassociates.com)

## 10+ Years of Service

30	Stroud, Nancy
30	Sacramento, Debra
26	Caporicci, Joseph
26	Chella, Andrea
24	Grass, Reba K.
17	Lo Bianco, Joseph V.
16	Price, Pamela C.
14	Newton, Craig A.
14	Adams, Wesley C.
14	Partridge, Katherine E.
13	Olson, Norman L.
12	McMillian, Todd L.
12	Duran, Diana
11	DaCruz, Glenn J.
11	Keating, Kay S.



U.S. Security Associates., Inc.

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Roswell, Georgia 30076  
Phone: 770.625.1500

[www.ussecurityassociates.com](http://www.ussecurityassociates.com)

*The Most Trusted Security Company in  
the Business.*

U.S. Security Associates, Inc. (USA)  
engineers high-value security solutions for over 3,400 clients  
throughout the country. As one of the nation's largest  
uniformed guard service providers, we attribute our success  
to continually investing in security program design and sup-  
port, offering above-average security officer wages, providing  
superior background screening, training and supervision, and  
the most responsive customer service in the industry.

## Tell Us!

Please send all comments, suggestions, notable events,  
recommendations, accolades etc to:

**[usapost@ussecurityassociates.com](mailto:usapost@ussecurityassociates.com)**

**WE VALUE YOUR FEEDBACK!**

### ABOUT U.S. SECURITY ASSOCIATES

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