



U.S. SECURITY ASSOCIATES, INC.®

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U.S. SECURITY ASSOCIATES ANNOUNCES ISO 9001:2000 CERTIFICATION, BECOMING THE FIRST AND ONLY UNIFORMED SECURITY COMPANY CERTIFIED NATIONWIDE

ATLANTA, Georgia, January 19, 2005—U.S. Security Associates has announced that it has been certified ISO 9001:2000. It is the first and only uniformed security company certified nationwide, which means that all of the company's service delivery systems at its branches, as well as at its corporate headquarters, are compliant with the ISO 9001:2000 quality standard that is recognized throughout the world. This comes after exhaustive reviews of U.S. Security Associates' service delivery processes by an independent auditor.

The International Organization for Standardization (ISO) is a network of 146 national standards institutes, with one member per country, and is headquartered in Geneva, Switzerland.

ISO established ISO 9000 as a family of generic management system standards that are primarily concerned with quality management. This standard refers to a company's ability to meet customer requirements and apply regulatory requirements, while achieving and improving customer satisfaction, no matter what the product or service is. ISO certification is voluntary, but is a clear indicator of a company's desire to improve its quality, and a globally accepted standard of quality measurement.

CEO Chuck Schneider, who accepted the registration from the auditing firm that certified U.S. Security Associates, decided to pursue the certification because of his confidence in the closed-loop processes that the company had developed over the last decade. The importance of this

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achievement is that it provides irrefutable proof of U.S. Security's commitment to provide customers with superior service. "Nearly every uniformed security service company claims that it provides top quality," says Schneider. "The ISO 9001:2000 certification is a third party, objective evaluation of our systems. We view it as a minimum benchmark by which all of our future processes will be developed, and it's great to be able to demonstrate how serious we are about delivering the best service available in the uniformed security industry."

Founded in 1955 in Atlanta, Ga., U.S. Security Associates is the country's fifth largest uniformed security service company, with 18,000 employees in 103 cities. Its clients include Abbott Laboratories, CB Richard Ellis, CVS, Federal Express, Georgia-Pacific, J.P. Morgan, Lockheed Martin, Merrill Lynch, Procter & Gamble, Union Pacific and UPS, among others.

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